



QUALITY POLICY

Q&T s.r.l. has established a Quality Management System in compliance with the requirements of ISO 9001:2015 for the following activities: "Marketing of technical systems and equipment for education and industry in the mechanical, electromechanical, electronic, automotive, sports, and military fields."

The Management considers the Quality Policy as the means to lead the company towards the continuous improvement of its performance. It constitutes an integral part of the company's overall strategy, which aims at the economic profitability of the enterprise and thus its long-term presence in the market.

For this purpose, Q&T s.r.l. applies and maintains an active Quality Management System which, through a systematic approach, supports the achievement of the following objectives:

- Ensure full compliance with mandatory requirements related to the activities carried out;*
- Monitor, directly and indirectly where possible, the degree of customer satisfaction in order to improve perceived Quality;*
- Implement the monitoring of processes, the continuous improvement of the Quality Management System, the reduction of inefficiencies in the organizational and technical management of the company, and compliance with mandatory legislation;*
- Promote competence, awareness, and participation of personnel, remaining up to date with developments in the relevant fields of activity;*
- Ensure the health and satisfaction of company personnel and foster the creation of a constructive and collaborative working environment;*
- Ensure full and substantial compliance with applicable legislative requirements pertinent to the company, as well as contractual obligations undertaken by the company towards third parties;*
- Seek innovative, technological, and managerial solutions aimed at reducing energy consumption, involving plants, machinery, and work equipment, while supporting and encouraging third-party initiatives from the design phase;*



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- *Disseminate this policy at all levels of the organization and to stakeholders;*
- *Promote competence, awareness, and participation of personnel, keeping up with ongoing developments in the sectors of activity.*

Additional Quality objectives will be defined at least annually during the Management Review.

In order to achieve these Quality objectives, Management commits in 2025 to:

- *Maintain and constantly improve a Quality System in compliance with UNI EN ISO 9001:2015;*
- *Periodically monitor the Quality System through the planning of internal audits, in order to assess compliance with it;*
- *Ensure that the Quality Policy is communicated (through meetings and displayed within the company), understood (by verifying at the end of meetings or during internal audits), and applied at all company levels, and made available to interested parties on the company's website.*

Q&T has identified the external and internal factors relevant to its purposes and strategic directions, which influence its ability to achieve the expected results of its Quality Management System. This assessment is updated annually or upon changes in the factors analyzed. Attached to the Quality Manual, revised at the beginning of 2024, is the resulting evaluation of risks/opportunities and the related mitigation/improvement activities.

Opera, 05/03/2025

Sole Administrator

Michele Russo